

FUNCTIONS OF THE TOLL-FREE NUMBER TO HELP VICTIMS OF TRAFFICKING:

- **receiving phone calls** from all over the country;
- first reading of the request and consequent **filtering action** consisting in the identification of irrelevant phone calls;
- **to inform about current legislation on immigration and trafficking**, on the possibilities of escaping from conditions of coercion and serious exploitation, and to accept any request for help;
- **transfer of calls relevant** to the Anti-Trafficking Projects with territorial jurisdiction over the geographical area of origin of the activator;
- **advice** to institutional and private social subjects who get in touch with victims of trafficking;
- to assist the actuator subjects of the national anti-trafficking network in the **search for a new reception** for the users in charge;
- **to promote the dissemination of the toll-free number and raise awareness on the issue of trafficking**, also through the use of the main social networks;
- **managing and daily updating of the multilingual website**
www.osservatoriointerventitratta.it
caring out maintenance and upgrading of the national network through the organization of in-depth and comparison meetings;



FURTHER INFORMATION

www.osservatoriointerventitratta.it



numeroverde@numeroverdeantitratta.org



www.facebook.com/NVAntitratta/



numero verde antitratta



ilnumeroverde

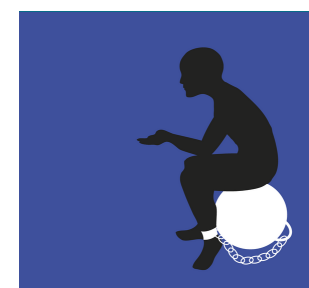


@antitratta

Telephone
Number



REGIONE DEL VENETO



TOLL-FREE NUMBER TO HELP VICTIMS OF TRAFFICKING AND SERIOUS EXPLOITATION

ANTITRAFFICKING TOLL FREE NUMBER
800 290290
FREE - ANONYMOUS - H24



342 7754946

ALTERNATIVE PHONE PAY NUMBER FOR
THOSE WHO ARE UNABLE TO CONTACT
THE TOLL FREE NUMBER.

“Trafficking in human beings constitutes a violation of human rights and an offense to the dignity and to the integrity of the human being”

Council of Europe Convention against Trafficking



THE TOLL-FREE NUMBER 800 290 290

The **toll-free number** is a **device** established by the **Presidency of the Council of Ministers - Department for Equal Opportunities**.

Trafficking of human beings means when you move from one place to the other, through the use of **force or deception**, for the purposes of **sexual and labour exploitation, illegal economies, begging or organ trafficking**.

Victims of trafficking and/or serious exploitation can have access to the European **emergency, assistance and integration programme**, which is financed by the *Department for Equal Opportunities Presidency of the Council of Ministers*. Each **Projects** uses a network of organisations dealing with:

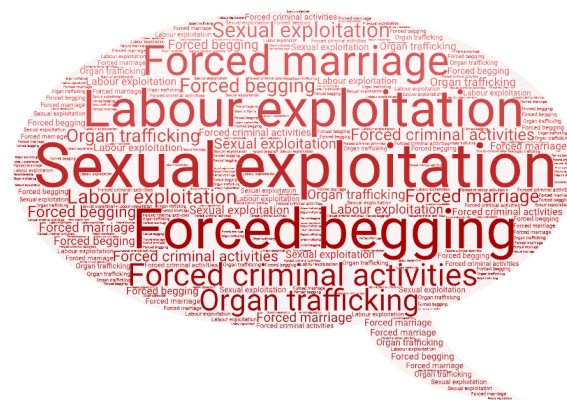
- First contact activities with populations at risk of exploitation aimed at protecting the health and the emergence of potential victims of trafficking and / or serious exploitation;
- Multi-agency proactive actions to identify the victim of trafficking and / or severe exploitation, including at the Territorial Commissions for the recognition of international protection;

- Immediate protection and first assistance for victims of trafficking and / or serious exploitation, including prompt reception, health care and legal protection in accordance with the provisions of Article 13 of Law 228/2003;
- Activities aimed at obtaining a residence permit ex-art. 18 of Legislative Decree 286/98;
- Measures aimed at favoring the socio-working integration of the people taken in care and the achievement of housing autonomy.

The service, as been working since 2000, which is managed by the **Region of Veneto**.

The first recipients are **victims of trafficking** subject to all forms of exploitation, also toll free number can be activated by:

- » Institutions;
- » Public and private bodies;
- » Police
- » Private citizens;



The toll-free number is made up of a **24-hour operational presence**, managed by **multi-professional operators** able to interacting in the **original languages** with victims of trafficking and providing information to all those who activate the toll-free number.

The activity is conducted by a multi-professional team able to collect the request. It is also guaranteed the coverage for the following linguistic targets:

- Albanese
- Albanian
- Arabic
- Bangladeshi
- Belarusian
- Bulgarian
- Chinese
- French
- English
- Moldovan
- Nigerian
- Portuguese
- Romanian
- Russian
- Serb Croat
- Spanish
- Ukrainian
- Urdu



SCAN TO
TRANSLATE

